

Fire Logistics Limited - Quality Manual

QUALITY POLICY & OBJECTIVES STATEMENT

The Directors, management and staff of Fire Logistics Limited consider the quality aspects of the organisation to be a primary factor in the continued success of the company.

Fire Logistics Limited quality policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of our customers and other relevant interested parties. The promotion of a process approach, making decisions based on risk-based thinking shall be actively promoted by the Directors.

The company is fully committed to establish and maintain an effective quality system, which meets the requirements of ISO 9001 and helps maintain Fire Logistics Limited standing as a prominent company in the Fire Protection industry.

All our staff, throughout the company will be trained to fully understand, effectively implement and maintain the complete ISO 9001 strategy.

We will measure the effectiveness of our business objectives through controlled audit procedures, specific KPI targets and via management / business review meetings.

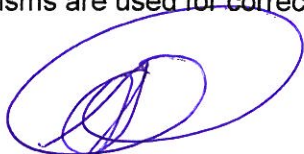
The quality of our products and effectiveness of our systems is a fundamental part of our philosophy, culture and is an essential part of our company's infrastructure. All employees and sub-contractors shall be encouraged to support this ethos and consider it to be a major factor in their daily work. Failure of employees or sub-contractors to comply with the requirements of the quality management system may result in disciplinary or other remedial action being taken.

Continued measurement, analysis and improvement, and our ability to change and react to the market requirements assists us in achieving customer satisfaction. This shall be achieved through the adoption of a management system of procedures that reflect the competence of the company, the requirements of existing customers, potential customers and independent auditing authorities.

The strategic objectives of the quality management system are:

- To maintain an effective Quality Management System complying with International Standard ISO 9001
- To achieve and maintain a level of quality which enhances the company's reputation with customers.
- To satisfy the needs, expectations and requirements of all relevant interested parties
- To ensure compliance with relevant statutory and safety requirements
- To endeavour to maximise customer satisfaction regarding the products and services provided by Fire Logistics Limited
- To have in place systems which prevent the occurrence of errors or problems and that appropriate mechanisms are used for corrective and preventive action.

Signed:



Alistair Rook, Director



Helen Watson, Director



Paul Perrelli, Director

Date:

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